

CASE NO. 1:20-cv-04981-CAP **GINA SPEARMAN**

VS

BROKER SOLUTION, INC.,

DEPONENT: ERIC FELLOWS

DATE:

October 26, 2021



877.808.5856 502.589.2273

1		IN THE UNITED STATES DISTRICT COURT
2		FOR THE NORTHERN DISTRICT OF GEORGIA
3		ATLANTA DIVISION
4		CASE NO. 1:20-cv-04981-CAP
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6		GINA SPEARMAN,
7		Plaintiff
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9		V •
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11		BROKER SOLUTION, INC., D/B/A
12		NEW AMERICAN FUNDING,
13		Defendant
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23	DEPONENT:	ERIC FELLOWS
24	DATE:	OCTOBER 26, 2021
25	REPORTER:	MAGGIE PATTERSON



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15	ALSO PRESENT: Gina Spearman, Plaintiff
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1	STIPULATION
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3	The deposition of ERIC FELLOWS was taken at WALLER
4	LANSDEN DORTCH & DAVIS, LLP, 511 UNION STREET, SUITE
5	2700, NASHVILLE, TENNESSEE 37219 on TUESDAY, the 26th
6	day of OCTOBER 2021 at 1:02 P.M. CDT; said deposition
7	was taken pursuant to the FEDERAL Rules of Civil
8	Procedure. It is agreed that MAGGIE PATTERSON, being a
9	Notary Public and Court Reporter for the State of
10	TENNESSEE, may swear the witness.
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PROCEEDINGS

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COURT REPORTER: We are on the record. And sir, will you please raise your right hand for me?

Do you solemnly swear or affirm that the testimony you're about to give is the truth, the whole truth, and nothing but the truth?

THE WITNESS: Yes.

COURT REPORTER: Thank you.

DIRECT EXAMINATION

BY MS. GIBSON:

- Q Good afternoon, Mr. Fellows. My name is
 MaryBeth Gibson, and I represent Gina Spearman, as you
 know. We rode up on the elevator together. So other
 than that, we've never spoken before; is that correct?
 - A Correct.
 - Q Have you ever given a deposition before?
- 18 A No.
 - Q So the court reporter is here today, and we also have Zoom. And the court reporter is going to be taking down everything that we say, so please give verbal responses -- your counsel may have already explained this to you -- not head nods, but "yes," "no." She can't record that. It doesn't translate well into the transcript. If you could wait until my question is



over before giving an answer. Your counsel may also
want to object, so give him a minute to object. Unless
he instructs you not to answer, you can answer the
question. He's just preserving objections for the
record. You understand she was giving you an oath today
that you will testify to give the truth under penalty of
perjury; you understand that?
A Yep.
Q Are you under any medications today that
affect your memory?
A No.
Q Okay. And if any time you need a break I
usually try and take a quick break at the hour mark, but
if you need a break before that, just let me know. I'm
happy to do that. If you have any questions during the
deposition, stop me, feel free to ask.
A Okay.
Q Where do you presently reside, your current
residence?
A Franklin, Tennessee.
Q Do you have any relatives in Fulton County,
Georgia?
A No.



Any relatives in the Atlanta area?

Q

1	А	Niece that lives in the Emory area.
2	Q	And what is her name?
3	A	Megan Fellows.
4	Q	Anyone else?
5	A	And her husband.
6	Q	And what is his name?
7	A	Spencer.
8	Q	Do you know her married name?
9	A	Lie yes, Lie. Megan Lie.
10	Q	Have you ever served in the military?
11	А	No.
12	Q	Have you ever been arrested?
13	А	No.
14	Q	Where did you go to school?
15	A	High school, or college?
16	Q	College.
17	А	College, Mississippi State.
18	Q	Do you have a graduate degree?
19	A	No.
20	Q	Post-graduate degree, I'm sorry. Did you
21	graduate	
22	A	I graduated, yes.
23	Q	Have you ever been a party to a lawsuit
24	before?	
25	А	No.

1	Q And I think you already testified: Have you
2	ever given a deposition?
3	A No.
4	Q Have you ever participated in arbitration?
5	A No.
6	Q Have you ever participated in a mediation?
7	A No.
8	Q What, if anything, did you do to prepare for
9	your deposition today?
10	MR. PERLOWSKI: With that, just want to caution
11	you not to reveal any attorney-client privilege
12	communications. Subject to that instruction, you
13	can answer.
14	THE WITNESS: Right.
15	A I met with the attorneys.
16	BY MS. GIBSON:
17	Q How long did you meet with the attorneys?
18	A Two hours, probably.
19	Q Did you review any documents?
20	A Yes.
21	Q What documents did you review?
22	A Emails that were provided to me.
23	Q Have you spoken so I want to show you
24	what's been marked as Exhibit 1, your notice of
25	deposition, Eric Fellows. Give that to the court

1	reporter. Have you seen this before?
2	(EXHIBIT 1 MARKED FOR IDENTIFICATION)
3	A No.
4	Q Okay. Do you understand why you're here
5	today?
6	A Yes.
7	Q Did you have knowledge of this lawsuit filed
8	by Ms. Spearman before being asked for your deposition?
9	MR. PERLOWSKI: Again, the same instruction not
10	to reveal privileged communications about, but you
11	can answer the question if you have knowledge or
12	not.
13	A No.
14	BY MS. GIBSON:
15	Q Have you read any of the pleadings in the
16	lawsuit?
17	A No.
18	Q Prior to joining NAF I'm going to refer to
19	New American Funding Company as "NAF," if that's okay
20	with you prior to being employed by NAF, where did
21	you work?
22	A Franklin American Mortgage.
23	Q How long did you work for them?
24	A A year-and-a-half.
25	Q How did what was your job function at



Franklin Mortgage?

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A I was the area manager for the retail mortgage group.

- Q Was the job that you did for them similar to what you were hired to do for NAF?
 - A Yes.
 - Q When did you start working for NAF?
 - A August 2018.
 - Q And how did you come to be hired by NAF?

I inquired with a manager that was in the Α Chattanooga market, Janet Hillis, who I had recruited when I was at Franklin American Mortgage, and she decided to go to New American Funding. My company got acquired to go to a different bank. I decided not to go with that bank, so I reached out to Janet along with other people about just inquiring into the industry, where I might go next. So Janet and I talked. She had actually talked -- we had talked prior to that, probably six months prior to when that happened, just how she was doing at New American Funding. And then she and I She gave me -- hooked me up with a gentleman by talked. the -- Paul Pritchard, who was a recruiter. And Paul and I spoke on the phone for a while, and then he introduced me to Gina and Kelly.

After he introduced you to Gina and Kelly,

what happened next with respect to being hired by New American Funding?

A We -- I guess we talked. We got invited to go to California.

Q When you say "we," who are you referring to?

A Myself, and a girl named Michele Hoefle, and actually another girl that did not join New American Funding. We flew out to California where we officially met Gina and Kelly face to face along with the leaders at New American Funding.

Q What leaders were present at that meeting?

A We met -- I'm trying to think who we met with.

I believe we met with both Patty and Rick -- I'm just
going from top down -- Christy Bunce -- I don't think
Jan.

9 You don't think Jan?

A I don't think Jan, if I remember correctly. Then operational people, Saisha Patel, Kevin, a number of people, I guess, with New American Funding.

Q Do you recall approximately when that meeting was that you flew out to California to meet with those folks?

- A End of July, beginning of August.
- Q Of 2018?
 - A Yes.



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1	Q Were you hired at that meeting?
2	A No.
3	Q What happened after that meeting?
4	A I believe we went I say "we" Michele and
5	I went to Atlanta to meet the Atlanta team. So it was
6	Gina, Kelly, and their team there. I think that was the
7	next step.
8	Q Was it your understanding you were being hired
9	to work for Kelly and Gina's team?
10	MR. PERLOWSKI: Objection.
11	Q You can answer the question.
12	A Yes or, well, New American Funding was who
13	we were going to work for, but Gina and Kelly is who we
14	were going to be, I guess, reporting to.
15	Q When did that meeting happen when you went to
16	Georgia to meet with them, if you recall?
17	A Two weeks after the trip to California, I'm
18	guessing so.
19	Q Okay. Were you hired at that meeting?
20	A No, no.
21	Q Do you recall when you were hired?
22	A I signed offer letters probably the middle of
23	August, I'm guessing.
24	Q And who presented you with the offer letters?
25	A We got them by email from New American

1	Funding.	We had questions and we talked to Gina and
2	Kelly abo	ut the offer letters.
3	Q	You say "offer letters," plural, do you mean -
4	-	
5	А	Myself and Michele.
6	Q	Okay. And was there a regional manager
7	agreement	attached to the offer letter or sent in
8	conjuncti	on with the offer letter?
9	А	No.
10	Q	Were you ever given a regional manager
11	agreement	?
12	А	No.
13	Q	So you only signed an offer letter?
14	А	Offer letter, yes, offer letter.
15	Q	I would like to show you I want to show you
16	this regi	onal manager agreement that is marked NAF
17	0000212,	and I just want you to take a quick look at it.
18	This is n	ot yours. I want to ask you if you've ever
19	received	a regional manager agreement similar to this
20	one.	
21		MR. PERLOWSKI: Are we marking this?
22		MS. GIBSON: Yes. We can mark this as
23	Exhib	it 2.
24		(EXHIBIT 2 MARKED FOR IDENTIFICATION)
25	А	I've never received a regional manager



agreement.		
BY MS. GIBSON:		
Q If you can take a look at page oh, okay.		
You never received a regional manager agreement. Thank		
you. Did you ever receive a schedule one titled,		
"Regional Manager Compensation Details"?		
A Not that I'm aware of.		
Q What were the documents you received when you		
were hired by New American Funding?		
A A branch manager agreement and an area manager		
agreement.		
Q Can you repeat that? Branch manager and area		
manager. So two agreements, okay. And who		
MR. PERLOWSKI: Did you answer? I'm not		
hearing audible yeah, I think he might be		
nodding.		
MS. GIBSON: He did.		
A Branch manager agreement, yes, and area		
manager agreement.		
BY MS. GIBSON:		
Q And who presented those to you?		
A They came in the e-mail that I signed, and		
went over them with questions with Kelly and Gina.		
Q Okay. What questions did you have about the		
agreement that you went over with Kelly and Gina?		



A I can't remember at the time.
Q Did the branch manager agreement and area
manager agreement, did they include details regarding
your compensation?
A Yes.
Q When was the last time you reviewed those
agreements?
A A year, two years ago. It's been awhile.
Q So these are the same agreements that you
received in August, September 2018 when you were hired?
MR. PERLOWSKI: Object to the form.
A You mean, that I reviewed? Sorry, say the
question again.
Q So you say you signed agreements with NAF, a
branch manager agreement and an area manager agreement,
in approximately August or September 2018; is that
correct?
A Yes.
Q And I asked you: When was the last time you
reviewed these agreements?
A Those agreements, I so they were in 20
had to be sometime in 2019.
Q And why were you reviewing these in 2019?
A I can't tell you why.

MS. GIBSON:

I want to mark this as Exhibit 3,

1	and this is NAF 0000225. It's a Schedule One
2	Regional Manager Compensation Details.
3	(EXHIBIT 3 MARKED FOR IDENTIFICATION)
4	BY MS. GIBSON:
5	Q Were you before I ask you questions about
6	this, were you compensated, were you paid strike
7	that. Were you paid override bonuses as part of your
8	compensation?
9	A Yes.
10	Q If you can look at page 3 of 6, which starts
11	at NAF 0000227, did your branch manager and area manager
12	agreement contain this provision regarding override
13	bonuses at 1.4B?
14	MR. PERLOWSKI: Object to the form.
15	Q Right now I'm just asking you specifically
16	about 1.4B that's on page 3 to 4.
17	A Yes. Mine did.
18	Q It did contain that provision?
19	A Yes. I guess besides the regional manager,
20	personal, mine said something "area manager" or
21	something.
22	Q "Area manager" or "branch manager." But
23	otherwise, that provision was the same?
24	A Yes.
25	MR. PERLOWSKI: Object the form.

1	Q I'm sorry, can you repeat your answer?
2	A Yes.
3	Q And if you go to the next page, was your
4	agreement marked, "No, not applicable to this area
5	manager schedule one"?
6	MR. PERLOWSKI: Object to the form.
7	Q If you go to page 228, you see at the top,
8	1.4B carries over to page four.
9	A I don't remember.
10	Q You don't remember if that box was checked?
11	A Was checked.
12	Q Was it your understanding when you were hired
13	that you would be paid override bonuses on loan
14	applications taken during the monetary guaranteed period
15	by loan consultants under you?
16	MR. PERLOWSKI: Object to the form.
17	Q I'm referring to the last bullet point under
18	1.4B.
19	A I don't remember if it's "no" or "yes."
20	Q That's fine. You don't have to look at the
21	document anymore. I'm just asking: Was it your
22	understanding that you would be paid override bonuses on
23	loan applications taken during the guaranteed period of
24	loan consultants that were under you in the area?
25	A Well, I was getting override during monetary

quaranteed period. I'm sorry, was your testimony you were paid an Q override during the monetary guaranteed period? MR. PERLOWSKI: Object to form. Go ahead, please finish your answer. Answer the question. MS. GIBSON: Yeah. Thank you. MR. PERLOWSKI: Sure. I believe I was paid, yes. I was paid during Α the quaranteed period. BY MS. GIBSON: But your testimony today is you don't recall 0 if that box was checked "yes" or "no"? Α I don't recall. Do you still have that agreement? 0 Α I'm sure I do, yes. Do you ever recall complaining or reporting 0 dissatisfaction that you weren't being paid override bonuses on loans during the monetary guaranteed period taken by loan consultants? I don't remember being -- don't remember. Α So to your recollection, you were just always Q paid those override bonuses under that last bullet point on 1.4B? MR. PERLOWSKI: Object to the form.



My recollec -- yes.

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Q	During your time at New American Funding, was
your comp	ensation ever changed after entering this
initial a	greement with NAF?
	MR. PERLOWSKI: Object to the form.
A	The agreements never changed, but I remember
the compe	nsation changed by taking money away based on
override	on our team's volume to cover marketing
expenses.	
Q	Do you remember when that happened?
A	I'd say March-ish of 2019.
Q	And do you know why that happened?
A	We were told, to be able to cover marketing
expenses	for our region.
Q	Who told you that?
A	Kelly and Gina.
Q	Presently, do you receive override bonuses?
A	Yes.
Q	Has NAF ever amended your agreement that you
signed in	2018?
A	Yes.
Q	When was it amended?
A	It was amended October, November 2020.
Q	And how did that amendment change your
compensat	ion?
А	It went from 25 basis points on the area

1	manager to 25, the same. The branch manager went from
2	15 to 20.
3	Q Did that agreement eliminate override bonuses,
4	or are you still receiving?
5	A Still receiving.
6	Q Okay. Override bonuses. Do you know Christy
7	Bunce?
8	A Yes.
9	Q What is her role with respect to your region?
10	A She's the COO of New American Funding.
11	Q Who presented you with the amendment to your
12	agreement?
13	A I believe it was in an e-mail from Jan from
14	HR, but Jan Preslo, I believe. I guess it was either
15	Jan or Christy. I can't remember which one.
16	Q Did you have to sign the agreement?
17	A Electronically, yes.
18	Q Did you have any objection to the change in
19	compensation?
20	MR. PERLOWSKI: Object to the form.
21	A No.
22	Q Do you know Jason Obradovich?
23	A Obradovich, yes.
24	Q Do you work with him?
25	A Yes.



1	Q What is your interaction with him?
2	A He's head of our secondary.
3	Q Does he provide spreadsheets to you to review?
4	A No.
5	Q Did you attend a leadership meeting in
6	February of 2019
7	A No.
8	Q in California? Did you learn anything
9	about this February 2019 leadership meeting?
10	MR. PERLOWSKI: And, again, I just caution you,
11	don't reveal any privileged communications. But
12	subject to that, you can answer.
13	BY MS. GIBSON:
14	Q Yes. Did you learn anything about it from
14 15	Q Yes. Did you learn anything about it from anyone other than your lawyers?
15	anyone other than your lawyers?
15	anyone other than your lawyers? A We heard about from Kelly and Gina, that
15 16 17	anyone other than your lawyers? A We heard about from Kelly and Gina, that there was a that they had a meeting with, I guess
15 16 17 18	anyone other than your lawyers? A We heard about from Kelly and Gina, that there was a that they had a meeting with, I guess senior leaders at New American Funding.
15 16 17 18 19	anyone other than your lawyers? A We heard about from Kelly and Gina, that there was a that they had a meeting with, I guess senior leaders at New American Funding. Q And what did they report to you?
15 16 17 18 19 20	anyone other than your lawyers? A We heard about from Kelly and Gina, that there was a that they had a meeting with, I guess senior leaders at New American Funding. Q And what did they report to you? A They told us that changes had been made around
15 16 17 18 19 20 21	anyone other than your lawyers? A We heard about from Kelly and Gina, that there was a that they had a meeting with, I guess senior leaders at New American Funding. Q And what did they report to you? A They told us that changes had been made around reimbursement of marketing dollars.
15 16 17 18 19 20 21 22	anyone other than your lawyers? A We heard about from Kelly and Gina, that there was a that they had a meeting with, I guess senior leaders at New American Funding. Q And what did they report to you? A They told us that changes had been made around reimbursement of marketing dollars. Q And did they tell you why that changed or

Q Did you learn any or do you know anything
about NAF misallocating 30 million dollars in
approximately February 2019?
MR. PERLOWSKI: Object to the form. Foundation.
A No.
Q Did anyone tell you that any of the NAF
officers reported a misallocation of 30 million dollars
at that leadership meeting in 2019?
MR. PERLOWSKI: Object to the form. Foundation.
Q You can answer.
A I don't remember it being 30 million dollars.
There was talk with Gina and Kelly about some I don't
know, some sort of loss of some kind that but I don't
remember if it was 30 million dollars or what the
specifics were around it.
Q Did they did anyone explain to you why your
area or your region was now going to have to pay
marketing costs?
MR. PERLOWSKI: Object to the form.
A It was just explained to us that their
marketing agreement had changed, which then resulted in
our marketing agreement needed to change.
Q Did they explain why their marketing agreement
changed?

They didn't give specifics of what the

Α

1 marketing agreement and reasons why it had changed, no. 2 What was -- how were marketing costs handled O before that February 2019 meeting in your region? 3 We would -- we needed marketing dollars. 4 Α would ask Gina and Kelly for marketing dollars if 5 needed. 6 They approved the marketing dollars. There wasn't any kind of set budget as far as, "This is what 7 you get." 8 I'm sorry, can you repeat that? There was not 9 10 a set budget? 11 Correct. Α 12 O Okay. At the time you worked for Kelly 13 Allison and Gina Spearman, did you have authority to 14 grant pricing exceptions on loans? 15 Α No. 16 Did you have to request approval for pricing 0 17 exceptions? 18 Α Yes. 19 Who did you ask for that approval from? Q 20 Α Gina or Kelly. 21 Q At some point, did you begin reporting 22 directly to corporate instead of Gina and Kelly for the 23 Tennessee and Virginia territories? 24 Α Yes. 25 How did that come about? 0



A It came about -- we had a meeting in Chattanooga. There was some, I guess, disagreement with how our marketing dollars that were being taken from us -- from our override to be used as marketing dollars. And specifically, it was around our Real Estate Partners, I guess, reimbursement of expenses. Real Estate Partners is a real estate office in Chattanooga. It was based on an event that was happening there in Chattanooga that we were sponsoring for the real estate office. So we wanted to use -- well, they wanted us to use our marketing dollars for that expense.

Q When you say "we" and "they," who is "we"?

A Sorry, "we" is Michele and I, wanted them to be able to pay for it. They received additional, I guess, compensation differential for -- let's say Gina and Kelly received differential based on how much our loan officers made compared to what the -- I guess the compensation was on the loan itself. Those dollars were used for marketing in the past. That had changed in this new agreement. They wanted us to use our marketing dollars to be spent for this sponsorship for desk rentals, that kind of stuff. So it was -- we didn't feel that was correct. We thought they should pay for it. We wanted our marketing dollars to be spent on marketing dollar stuff. That's what the five basis

points was used for. At that time, we did not really
have a great conversation. There was contentions, and
Kelly, at the time, said, "Maybe you guys should go
ahead and report to corporate." We didn't really say
anything at the time, and we let that kind of just go.
But after Michele and I talked, we said, okay, let's go
ahead and talk to corporate.

Q Did you ever talk to Ms. Spearman about reporting to corporate directly?

A She was there. She was the one -- she and Kelly were the ones who were, I guess, suggested us to make that move to be reporting to corporate.

Q I understand from your testimony that your dissatisfaction was because you were having to pay marketing costs now?

MR. PERLOWSKI: Object to the form.

A No. The objection was that they received so much money based on the spread that was being used for that real estate and specifically for that Real Estate Partner agreement. And in the past, they had used that spread of dollars to pay for the expenses. Now they wanted us to be able to pay, out of our marketing budget dollars, those expenses that they had paid for in the past and had money based on the spread between what a loan officer makes and what the true income was where

the loan officer would make all these specific 90 basis points compared to 125.

Q Were Gina -- after that February 2019

leadership meeting, weren't the marketing costs policy
wasn't the marketing cost policy changed by NAF with

respect to Gina and Kelly?

MR. PERLOWSKI: Object to the form.

A This is completely separate from those marketing costs. This was additional revenue that they received to be able to pay for specific marketing dollars, so their compensation they were getting, based on the difference between what a loan officer makes — typically on a loan that wasn't originated through this real estate office — and now what they would make through getting the loan through that real estate office. So that spread was used to pay for the marketing dollars.

Q So that was, with respect, only to the Chattanooga real estate group?

MR. PERLOWSKI: Object to the form.

- Q What's the name of that company that you were
 - A Real Estate Partners.
- Q Real Estate Partners. Okay. Did they explain that they were having to incur marketing costs for the



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rest of the Tennessee and Virginia region that they hadn't been forced to incur before the 2019 leadership meeting? Object to the form. MR. PERLOWSKI: Α Are you talking about while we were in this meeting in Chattanooga, or prior to? What timeline are we talking about? I'm talking about after the February 2019 Q leadership meeting. Α Ask the question again. After the 2019 February 2019 leadership 0 meeting, were you informed that NAF was withdrawing their marketing budget for the Tennessee and Virginia region?

A They just said that the marketing dollars had changed for them, which was then going to affect our -- how -- what our marketing dollars were going to look like. And we had to come up with a plan on how we were going to get marketing dollars for the Tennessee Virginia region. And that plan was to deduct the five basis points from our compensation.

- Q Did you ever tell corporate that Ms. Spearman and Ms. Allison were leaving NAF?
 - A Did I tell them?
 - Q Did you ever tell corporate that?



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I told them that I had heard that they had Α been talking -- I heard from an individual that they were talking heavily to somebody about leaving, yes. I'm sorry, you heard them telling an individual that they were talking about leaving? Α Someone told me that they were leaving. Who told you that? Q Billy -- I'm drawing a blank on Billy's last Α name. Billy -- if I can look at my phone, I could tell you. Did he work for New American Funding? Q Α He did. He was on our team. Okay, he worked in the Tennessee and Virginia 0 area? Α Yes. After you started reporting to corporate, did Q the pricing exception policy change for you? Α Yes. How? Q Α After I reported to corporate? Q Uh-huh. The pricing policy did not change, no, after Α reporting to corporate, not the policy itself. The, I guess, the dollar -- the number we used for price

exceptions did.

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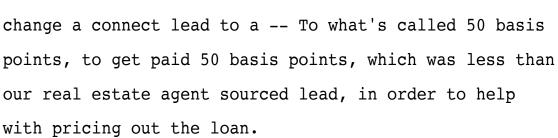
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Q Explain that to me, please.
A The pricing was or the exception was, I don't
know, .875, I think, when we were with Kelly and Gina,
and it moved to .5 depending on the type of loan. So
that was the only thing that changed. The policy did
not change from Gina and Kelly to corporate.
Q When you started reporting directly to
corporate, did you receive anything in writing from
corporate or human resources?
MR. PERLOWSKI: Object to the form.
A I don't understand the question.
Q Did you receive a new written agreement when
you started reporting to corporate?
A Yes.
Q How was that written agreement different from
your original agreement?
MR. PERLOWSKI: Object to the form.
A The override changed. The branch manager
override was 15 under Gina and Kelly. It went to 20.
The area manager override stayed the same.
Q Were you aware of NAF officers announcing
well, let me ask you this: Are you aware of what a
corporate-generated lead is?
A Yes.

And what a connect lead is?

Q

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A Yes.
Q Can you explain to me the difference between
the two?
A A connect lead is a lead that's sourced by New
American Funding. A corp-gen lead is a lead source,
also by New American Funding. I guess one is paid out
differently than the other as far as compensation.
Q How are those different in compensation if a
lead is from a realtor?
MR. PERLOWSKI: Object to the form.
A They are if the lead is from a realtor,
it's full-compensation.
Q In January or February of 2019, did NAF
announce a new policy on giving loan officers discretion
to use these source codes?
A Yes. I don't know the time frame, but they
changed them somewhere around there, yes.
Q What was the policy? Explain that to me.
MR. PERLOWSKI: Object to the form. Allegation.
A The connect leads could be used at, I guess
change a connect lead to a To what's called 50 basis
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Q Did a loan officer have to submit



documentation with respect to show the loan was made
from a corp-generated lead versus a connect lead?
MR. PERLOWSKI: Object to the form.
A No, no.
Q So a loan officer didn't have to submit any
documentation showing where the source of the lead came
from?
A I guess if it was a connect lead that came
from New American Funding, there was no documentation.
They would have to the documentation came from New
American Funding.
Q Does allowing loan officers' discretion to use
a code to charge a higher rate violate Dodd-Frank?
MR. PERLOWSKI: Object to the form.
A I guess it depends on I guess which way you
interpret it.
Q Is it permissible to tie the interest rate on
a loan to an officer's compensation?
MR. PERLOWSKI: Object to the form.
A I don't know.
Q Does allowing the use of these source codes
incentivize a loan officer not to make concessions on
interest rates?
MR. PERLOWSKI: Object to the form.
A Say that again.



1	Q Does the use of these source codes, discretion
2	to loan officers to use these source codes, incentivize
3	loan officers not to make concessions on interest rates,
4	as I go ahead.
5	A The use say that again the use of the
6	
7	Q They're giving these loan officers discretion
8	to use these source codes. Does that incentivize them
9	to not make concessions on interest rates?
10	MR. PERLOWSKI: Object to the form.
11	A To not make concessions? I guess I'm confused
12	by the question.
13	Q Well, if they're not making or if they're
14	not giving an applicant a lower interest rate, they're
15	getting a higher compensation; is that correct?
16	A They're getting a higher compensation if they
17	don't change the source code, yes.
18	Q When you say, "don't change the source code,"
19	don't change it from what?
20	A If they well, every loan has a source code,
21	so depending on what that source code is will determine
22	the compensation of the loan.
23	Q And prior to NAF announcing this policy, did
24	loan officers have discretion on which source codes to
25	use, between corporate-generated, connect lead, and

realtor lead?

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A Not that I'm aware of. The connect lead, the corp-gen was always in the loan officer compensation agreement. That was always the same. That was always in the compensation agreement.

Q What do you mean by that, that it was always in the compensation agreement, that they always had discretion to use those?

A The loan officer, when they sign a compensation agreement, has what they -- I guess different things that they could get, I guess, paid or referral paid basis points on or whatever it is. And those two, connect lead and corp-gen lead, was always in the compensation agreement that a loan officer, the regional manager, area manager would sign.

Q So I understand. They -- that was always in their agreement that they could receive compensation on those?

MR. PERLOWSKI: Object.

A Correct.

Q But what changed in the approximate time period, January, February, you testified you're not sure, was that they were now given discretion to use either one of those source codes or the realtor code?

A I guess I don't remember if they were able to



use those prior to or not. They were always in the
compensation agreement. We never had to I mean I
say "we." My region, Michele, and I, and the loan
officers never had to use those prior to that because we
got price exceptions from Gina and Kelly.

- Q So after that time period, then, you had to start using those?
- A We used them, yes. It was our -- it was Michele and myself's, I guess our decision, based on their leadership, to do so.
- Q Do you recall any discussions you had with Christy Bunce about taking over the Tennessee and Virginia territory?
 - A Yes.

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- What were those conversations about?
- A The main -- after the conversation we had at Chattanooga and kind of being led to this invitation to go work for corporate or report to corporate, that's what led us to have the discussion with Christy Bunce.
- Q And after you met with Christy Bunce, did you ever meet again with Ms. Spearman or Ms. Allison about reporting to corporate instead of to them?
 - MR. PERLOWSKI: Object to the form.
 - A No.
 - Q No. Okay. And we discussed earlier the comp



differential about the Chattanooga Real Estate Partner
group. Were those the comp frustrations that you had
with the Virginia-Tennessee territory?
MR. PERLOWSKI: Object to the form.
A I can't say there was that was the main
thing that we were upset about, marketing dollars, yes,
and then not being able to use the market having them
pay for those and coming out of our marketing dollars.
Q Prior to that time period, were you having to
pay any marketing costs out of your own pocket?
A Not that I'm aware of.
Q So that changed after the February 2019
leadership meeting?
A That changed yeah that changed after a
meeting with Gina and Kelly, in March-ish area time
frame.
Q Of 2019?
A Correct.
Q Was the Tennessee-Virginia territories,
were they profitable, to your knowledge, before you
started reporting to corporate?
A I never saw any profit losses, so I couldn't
say.
O After you started reporting to corporate did



those regions become profitable?

1	A They're profitable today. I don't know if
2	they were profitable prior to.
3	Q Are those regions still under your
4	supervision?
5	A Yes.
6	Q Are there any other regions under your
7	supervision?
8	A No.
9	Q If you remove override and comp differential
10	for those regions, how would that impact profitability?
11	MR. PERLOWSKI: Object to the form.
12	A Remove override and comp differential. It's
13	going to make it more profitable.
14	Q Were overrides removed after you started
15	reporting to corporate?
16	A Who?
17	Q For you, Michele, or any of your loan
18	officers.
19	MR. PERLOWSKI: Object to the form.
20	A Overrides removed.
21	MS. GIBSON: Can you mark this as Exhibit 4?
22	(EXHIBIT 4 MARKED FOR IDENTIFICATION)
23	Q I'm showing you what's been produced to us,
24	NAF 0000354. And I will represent to you, you are not
25	on this e-mail, but I just want to produce this to you

and have you review it and see if it refreshes your memory or helps you with questions I'm going to be asking you. MR. PERLOWSKI: Take your time to look at it. Q Absolutely. Does the bottom of your first page say 354? Α No. I think you're looking at the wrong document. Q Α I'm at 356. MR. PERLOWSKI: Maybe the one you gave me was 354, 355. MS. GIBSON: Yeah. I'm just seeing a picture on yours, so I'm not sure why --MR. PERLOWSKI: Do we need to re-mark? MS. GIBSON: No. That's the one they marked. MR. PERLOWSKI: Okay. Got it -- got it. BY MS. GIBSON: All right. You had a minute to review. 0 just want to ask you -- in the second paragraph, it appears Christy is reporting to Jon Reed and Jan Preslo regarding Jan's meeting with you and Michele. references "comp frustrations," and I just wanted to ask you what those comp frustrations are that you discussed with Jan.

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MR.	PERLOWSKI:	Object	to	the	form.
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A I don't remember comp frustrations. The Wednesday night Real Estate Partner dinner -- I don't know the specifics or remember the specifics about comp frustrations, if that had to do with marketing, but I assumed it was.

Q Okay. And what about pricing concerns? In the first sentence of the next paragraph, she references "the southeast chalking it up to not a good fit, and without overrides and comp differential, we could hopefully see some profitability and relieve them of their pricing concerns." What pricing concerns did you have?

A At the time, we were higher priced than where our market was.

Q She says, "Without the overrides and comp differential, we could see some profitability." I asked you before whether overrides were removed after you started reporting to corporate, and this is what I'm referencing. Do you remember or recall whether overrides were removed?

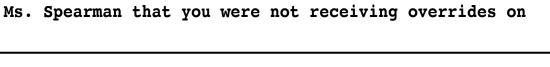
A Overrides, for myself and Michele, overrides were not removed.

- Q Were they removed for your loan officers?
- A No.



1	Q Okay. To this day, are you still receiving
2	override bonuses from NAF?
3	A Yes.
4	Q Is your compensation, in anyway, based on
5	P&L's?
6	A No.
7	Q Have you made any legal statements to Ken
8	Block about Kelly Allison?
9	MR. PERLOWSKI: Object to the form. That calls
10	for privileged communication. I'm going to instruct
11	him not to answer.
12	MS. GIBSON: Okay.
13	Q Okay. have you made any legal statements to
14	Ken Block about Gina Spearman?
15	MR. PERLOWSKI: Same instruction. You're not
16	to answer the question.
17	Q Okay. Are you aware of any personal
18	investments made by Ms. Spearman and Ms. Kelly in
19	developing the Tennessee and Virginia territories?
20	A Not personal, no.
21	Q What investments are you aware of when you say
22	"not personal"?
23	A Company investments I guess is what I'm
24	referring to, not personal investments.
25	Q And when you say, "company investments," what

do you mean?
A New American Funding.
Q When you receive, prior to corporate prior
to the time you reported to corporate, and you said you
were receiving override bonuses, who was paying your
override bonuses?
A I'm assuming corporate was paying the override
bonuses.
Q Did the override bonuses you received come out
of Ms. Spearman's compensation and Ms. Allison's
compensation?
MR. PERLOWSKI: Object to the form.
A I don't know.
Q When we discussed earlier your written
agreement and you stated that it did contain the bullet
point 1.4B in Exhibit 3, and you testified that you were
paid on you remember being paid on one application
taken during the guaranteed period by loan consultants,
correct?
A Yes.
Q Do you know if that came out of Ms. Spearman's
compensation and Ms. Allison's compensation?



Do you ever recall telling them -- or telling

Α

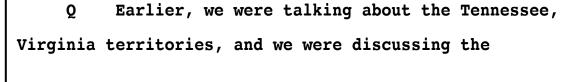
Q

I do not know.

Toan applications taken during the guaranteed period:
A Not that I'm aware of.
Q And it was your understanding, from your
agreement, that you were to be paid those overrides on
loan applications taken during the guaranteed period?
A Yes.
MS. GIBSON: Can I take a five-minute break?
MR. PERLOWSKI: Yeah. Absolutely. Let's make
it ten, to use the restroom.
MS. GIBSON: Yeah. Restroom. We can go off
the record.
MR. PERLOWSKI: Thank you.
(OFF THE RECORD)
COURT REPORTER: Back on record.
BY MS. GIBSON:
Q To your knowledge, is the corporate-
generated source code still being used?
A Yes.
Q Has the source code ever changed during the
loan process?
A Source code changes during the loan process
or can, yes.
Q Who would change those source code you say
"can." Tell me a situation when it can.
A So a source code can change from that original



The Deposition of Error Fredows, Ctaken on October 26, 2020 44 01 3
source code of, I guess, let's say realtor source code,
or comes in a normal source code to a corp- gen or a
connect. So sometimes it can, yes.
Q Why would a source code be changed to that?
A Source code changed to the
MR. PERLOWSKI: Object to the form. You can
answer.
Q Yeah. Why would the source code be changed
from a realtor source code to corporate-generated?
A I'd say most times, to I guess reduce the comp
to be able to use the additional comp to get, I guess, a
lower rate for the borrower itself sometimes, and
whether that lower rate is for a competitive situation,
or if it was for a family member or something like that.
Q So are they changed to get higher pricing
exceptions?
A The price exception still stays the same. They
just use the difference in the comp in order to be able
to get a lower rate lower cost to the rate.
Q Are you aware of loan officers actually
changing the source code to comp-generated that were
initially realtor leads?
A Yes.





Chattanooga Real Estate Partners. Did you recruit the	
Chattanooga Real Estate Partners?	
A No.	
Q Who did?	
A It's the partner was Janet Hillis, the	
branch manager, it's her sister who owns the Real Estate	
Partner Group along with her nephew.	
Q Did Kelly and Gina recruit the Chattanooga	
Real Estate Partners?	
A I wasn't here when that happened.	
Q So you don't know?	
A I don't know who started, who did the	
recruiting of it. I assume the initial introduction was	
from Janet Hillis.	
Q Were Kelly and Gina given an opportunity to	
talk to Janet before corporate took the region away?	
MR. PERLOWSKI: Object to the form.	
A I don't know.	
Q When did you give a legal statement to Ken	
Block about Gina Spearman?	
MR. PERLOWSKI: Object to the form. Again,	
don't reveal any communications you may have had	
with Mr. Block.	
BY MS. GIBSON:	
O Just the date you gave it, approximately.	



1 I got to think about what that was. Α 2 October-ish of '19. Okay. Earlier, we were talking about your 3 Q branch agreement, and I showed you Schedule One that was 4 5 marked as an exhibit and asked you about paragraph 1.4B 6 -- sorry, I'll look at mine, you look at yours. MR. PERLOWSKI: So start where it -- in Exhibit 7 3, ma'am? 8 9 And we discussed at length about the 10 loan applications taken during the monetary guaranteed 11 period, correct? And you recall this provision in your 12 agreement? It's on page 3. 13 Α Yes. 14 And on page 4, I asked you if you recall 0 15 whether "yes" or "no" was checked on your agreement. 16 Α Yes. 17 Do you recall --0 MR. PERLOWSKI: Object to the form. 18 19 -- what box was checked? 0 20 I believe it was "no," not applicable to the Α 21 Security Manager's Schedule One. 22 And do you still have that agreement? 0 23 Α I believe so, yes. 24 But you did receive loan applications -- you Q



did receive overrides on loan applications taken during

1	the monetary guaranteed period by loan consultants?
2	A Correct, yes.
3	MS. GIBSON: All right. I have no further
4	questions.
5	MR. PERLOWSKI: I have no questions for the
6	witness.
7	COURT REPORTER: We're off the record.
8	(DEPOSITION CONCLUDED AT 2:39 P.M.)
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CERTIFICATE OF REPORTER

COMMONWEALTH OF KENTUCKY AT LARGE

I do hereby certify that the witness in the foregoing transcript was taken on the date, and at the time and place set out on the Title page hereof, by me after first being duly sworn to testify the truth, the whole truth, and nothing but the truth; and that the said matter was recorded by me and then reduced to typewritten form under my direction, and constitutes a true record of the transcript as taken, all to the best of my skill and ability. I certify that I am not a

relative or employee of either counsel and that I am in

no way interested financially, directly or indirectly,

15 | in this action.

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22 | MAGGIE PATTERSON

COURT REPORTER/NOTARY

24 MY COMMISSION EXPIRES: 06/04/2022

25 | SUBMITTED ON: 11/08/2021



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